

# Returns Form



If something's not quite right, we will exchange or refund your purchase.  
Full returns instructions can be found online at <https://lifetimber.com/shipping-returns/>

## Order number

or Date & Place of purchase

Find this on your email confirmation

## Your details

Name:	
Address:	
Postcode:	
Tel/Mob:	
Email:	
Billing address if different to above:	
Postcode:	

## Returned Product

Name/Colour:	
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## Requested Action

- Exchange
- Repair
- Refund (Original Payment Method)

## Reason for return

- Not as expected
- No longer needed
- Faulty
- Damaged on arrival
- Other (please let us know why below)

Please use a courier of your choice, and use the following address to label your package:

Lifetimber  
The Paddocks  
Mill Lane  
Corston  
Wiltshire  
SN16 0HH  
United Kingdom

**Important: We advise you to use a tracked and insured service as you are liable for any losses.**